

FIELD NOTES

A Common Field One Day, A Field of Honor Forever



Volume II, Issue 1 • Winter 2013

Friends support new Children's Discovery Table

discover [dih-skuhv-er] v. *1. To arrive at through search or study. 2. To be the first to find, learn of, or observe.*

That's exactly what the Children's Discovery Table at Flight 93 National Memorial is intended to do – to allow the park's youngest visitors to discover for themselves something about the Flight 93 story, as well as the national memorial that honors the passengers and crew. The difficult nature of the story of September 11 and of Flight 93 has made interaction with children one of the more challenging tasks for Park Rangers, volunteer Ambassadors and parents. The Children's Discovery Table, which will rely on both natural and man-made objects as conversation-starters, will fill a programming gap at the memorial.

The Friends of Flight 93 secured an Everyday Event Grant from the National Environmental Education Foundation (NEEF) to assist the interpretive staff of Flight 93 National Memorial in the development of the Children's Discovery Table which will be unveiled in the spring of 2013. The tabletop experience will include

opportunities for children to role-play wearing the hats of community helpers like those of the firefighters and law enforcement officers who rushed to the Flight 93 crash site on September 11, 2001. Children will be able to touch molds of various animal tracks that may be found within the park, such as those of black bear, porcupine, and rabbit; they will be able to handle the shed antlers of a white-tailed deer and the sparkling, black coal that was once mined deep beneath the crash site.

A 1/144 scale model of a Boeing 757 and a display of the five flags that represent the nationalities of the passengers and crew of Flight 93 will provide an opportunity for Park Rangers and caring adults to enter into deeper conversation with children about those aboard the hijacked airliner. In order to better identify with the Memorial itself, children will be able to touch a rubber mold like the ones used to make the concrete walls of the Visitors Shelter resemble hand-hewn hemlock, and handle pieces of the smooth white marble used in the Wall of Names and the black granite that forms the flight path walkway. Sweet gum tree seed pods, hemlock cones, and turkey feathers provide even more tactile opportunities and conversation-starters for children, Rangers and families.

The Children's Discovery Table concept was developed by Flight 93 Rangers MaryJane Hartman and Adam Shaffer for use on Founders Day in August 2012. This one-time event was so well-received by visiting families that the Flight 93 Rangers were inspired to develop the Children's Discovery Table for the next high season of visitation. Ranger Shaffer said, "I think this will be a tremendous asset, especially during the summer months when so many families visit the park. We have a new tool to actively engage this audience." He also expressed the staff's appreciation to the Friends for funding the Children's Discovery Table through the NEEF grant. "We are grateful to the Friends for providing funding to enhance our programming at a key time at Flight 93 National Memorial. We appreciate that," Shaffer offered with a smile.



Rangers Adam Shaffer and MaryJane Hartman look over items for the Children's Discovery Table, a tool for sharing the Flight 93 story with young visitors. Children who visit the Discovery Table will be able to handle pieces of marble, granite, and coal, flags representing the nationalities of the Flight 93 passengers and crew, and casts of the tracks of animals that live within the park.

A message from the President ...

Dear Friends,

On January 4, 2013, I was elected President of the Friends of Flight 93. I am humbled by this honor and look forward to working closely with my fellow Board members and all of you in what I expect will be a watershed year for our organization.

I would like to thank past president, Jerry Spangler, for his service and leadership through our formative years. As our founding President, Jerry helped set us on a course of continued success and growth.

This year marks a fundamental change for the Friends. As the \$30 million capital campaign to build the Memorial nears completion, the National Park Foundation has begun a two-year transition of fundraising responsibilities to the Friends organization. And with the National Park Service breaking ground for the Visitor Center and Learning Center this year, the Memorial will move closer to fully realizing its educational potential. Last year's Learning Center Without Walls programs (read about this on page 5) demonstrated the public's interest in the many aspects of the Flight 93 story and the Friends' ability to play a key role in keeping the story of Flight 93 relevant to future visitors.

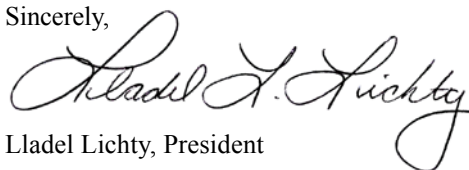
With this in mind, the Friends will hire an executive director to lead the organization through this year and beyond. The National Park Foundation has graciously provided the Friends with a grant to offset the costs of this staff person during the transition. We look forward to finding a person that shares our passion and has the skills to build an organization with lasting impact.

It is easy to be overwhelmed by the enormity of the tasks that are ahead, but I am heartened to know that while we are a relatively young organization, we have an old soul. The idea of the Friends grew out of the trust and relationships that developed in those emotional years after the crash and fueled the creation of the Memorial. With the completion of the Memorial in sight, it is now our turn to fulfill the potential of this Memorial to inspire and teach.

I encourage you to participate in the exciting events and projects you will read about in this newsletter and to donate your time, talents, and money as you have in the past. I look forward to working with each of you. Please feel free to contact me any time with comments, ideas, suggestions, or concerns at BSL136@comcast.net or (814)754-4283.

Thank you, Friends, for all that you do for Flight 93 National Memorial.

Sincerely,



Lladel Lichy, President



Flight 93 National Memorial is a compelling place to visit in every season. Visitation in January 2013 will exceed that of January 2012. (Chuck Wagner)

FRIENDS OF FLIGHT 93 NATIONAL MEMORIAL

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FLIGHT 93 NATIONAL MEMORIAL STAFF

Jeff Reinbold, *Superintendent*
National Parks of Western Pennsylvania
 Keith Newlin, *Deputy Superintendent*
National Parks of Western Pennsylvania
 Christina Comer, *Office Support Assistant*

INTERPRETATION AND CULTURAL RESOURCES

Barbara Black, *Chief*
 Brendan Wilson, *Park Ranger*
 Adam Shaffer, *Park Ranger*
 Wendy Clay, *Park Guide*

MAINTENANCE

Patrick Sparks, *Supervisor*
 Russell Stern, *Maintenance Mechanic*

VISITOR PROTECTION

Andrew Thompson, *Law Enforcement*
Park Ranger
 Larry Hartman, *Law Enforcement*
Park Ranger

FIELD NOTES CONTRIBUTORS

Donna Glessner
 Lladel Lichy
 Kathie Shaffer
 Chuck Wagner
 Cindy Breen, *Layout Editor*

MEMORIAL HOURS OF OPERATION

November 1 - March 31
 9 am to 5 pm (last entry 4:30 pm)
 April 1 - October 31
 9 am to 7 pm (last entry 6:30 pm)

GPS ADDRESS OF ENTRANCE

6424 Lincoln Highway
 Stoystown, PA 15563



Plant a tree at Flight 93 – again!

Last year's popular reforestation program at Flight 93 National Memorial will be repeated in 2013. Mark these dates on your calendar: Friday, April 19; Saturday, April 20; Friday, April 26; and, Saturday, April 27. The planting dates surround National Park Week and Earth Day. Space will be limited and pre-registration is required.

This year 600 volunteers will plant 15,640 seedlings on a 23-acre tract on the eastern side of the ring road that leads to the Memorial Plaza just south of last year's planting area. Pre-registered volunteers will work in teams of 10, each directed by a professional forester or landscaping expert. Native tree species known to thrive on reclaimed strip mined land, including blight-resistant American chestnuts, have been selected by the Office of Surface Mining. In time, the plantings will create a windbreak for the adjacent Memorial Groves.

Excitement was high among last year's tree-planting crews. College students, corporate executives, retirees, environmentalists - in fact, volunteers from every walk of life - worked together on the windy hillside to bring new life to this area of the Memorial. Participants in matching green t-shirts proudly photographed the tiny seedlings they planted, hoping to return to this place in later years to see a forest.

Volunteers must be 14 or older and will need to register on-line for the day or days of their choice. Tools, a lunch, and a t-shirt will be provided. Volunteers should wear appropriate footwear and bring gloves, if possible. The work day is from 9 am to 2 pm.

Partners supporting this year's reforestation program include: the Office of Surface Mining, the Pennsylvania Department of Environmental Protection, the Pennsylvania Bureau of Forestry, the Appalachian Regional Reforestation Initiative, Green Forest Works, the American Chestnut Foundation, Alcoa Foundation, The UPS Foundation, NRT Energy, Rosebud Mining Company, REI Distribution Center, Enterprise Car Rental, NASCAR and Pocono Raceway, and the Friends of Flight 93 National Memorial.

Watch your inbox for the announcement that registration has opened. The Friends hope to provide at least two 10-person teams of volunteers for each of the planting days and may also assist with registration for the event. This is an ideal chance to introduce a new Friend to the Memorial. Don't miss this opportunity to leave a legacy for future generations of visitors at Flight 93 National Memorial.



Friends members Ed Bowersox and Debby Borza were part of team of volunteers that planted 13,000 seedlings at Flight 93 National Memorial in last year's reforestation project.



Team leader instructs reforestation volunteers at Flight 93 tree planting in April 2012. (Tony Urban Studios)

Lost, but found

If you lost any of the following while staffing the Friends Information Booths in the park on September 11, 2012, please call park headquarters at 814-893-6322 Ext. 4 to claim:

- navy blue, light-weight Northwest Airlines blanket
- pair of ladies, black, fur-trimmed gloves
- black leather, zippered belt bag
- light blue Totes umbrella



Friend to Friend

a regular feature of *Field Notes*

Acclaimed 9/11 photographic exhibit in Indiana

by Friends member Donna Glessner



Dublin, Chicago, and Indiana, Pennsylvania. What do these places have in common? Each city has hosted a memorable photographic exhibition: *Ground Zero 360°*. The exhibit features previously unpublished photographs from Ground Zero, personal effects of police officers and firefighters who lost their lives in the attacks there, touchable fragments of granite and steel from the World Trade Center, and reproductions of missing person flyers which were posted along the streets of New York City.

The exhibit is the work of Irish photojournalist Nicola McClean and her husband, Paul McCormack, previously a New York City Police Department officer. McClean, on assignment for Irish newspapers on 9/11, penetrated to the heart of Ground Zero after the attacks, recorded what she saw, then put these powerful images away. As the 10th anniversary of the attacks approached, McClean and McCormack pulled out the haunting photos and began planning an exhibit that would honor all those lost on 9/11 and remind us of the thousands of lives that were saved by the first responders.

The families of those whose loved ones' uniforms are part of the display have attended each of the exhibit openings, beginning with the premiere in Dublin, and continuing to The Field Museum in Chicago, the FBI Academy in Quantico, Virginia, and now The Atrium in Indiana.

But how did this acclaimed collection find its way to Indiana? David Zacur, retired FBI Special Agent and now director of the Criminal Justice Training Academy at Indiana University of Pennsylvania, is responsible. Zacur was the agent in charge of the FBI's Johnstown field office on 9/11, and was assigned to the Flight 93 crash site investigation for nearly two months. Memories of 9/11 are never far away for Zacur, so when he learned about this exhibit from his former partners at Quantico, he realized what an educational opportunity this represented, and, with support from the Indiana business community and the University, agreed to bring *Ground Zero 360°* to his hometown.

Zacur, a participant in the Flight 93 Oral History Project, invited Flight 93 National Memorial to set up a display as part of the exhibit, so that visitors would remember the nearby 9/11 attack site, and plan to visit the Memorial. The Friends of Flight 93 were pleased to provide a photographic banner depicting scenes from the crash site and views of the Memorial Plaza. The banner also includes a QR code that provides visitors with driving directions and hours of operation at the park.

Friends members Lladel Lichty, Kathie Shaffer and I were honored to attend the exhibit opening on December 5 as guests of David Zacur and hear remarks from Doug Purdue, the new Special Agent in Charge of the Pittsburgh Division of the FBI, and Stephen



Above: Nicola McClean's stark photos from Ground Zero are a poignant reminder of our losses on 9/11 and our resilience in the years since the attacks. The Indiana exhibit is open through March 5. Right: The Friends designed this retractable banner for use at the Ground Zero exhibit and at future public awareness events. (Kathie Shaffer)



Tidwell, the former executive assistant to the director of the FBI. Tidwell admonished the audience to bring youth to this exhibit, to educate this generation "for whom this event is as remote as Pearl Harbor is to us." While we at Flight 93 National Memorial focus on recording and documenting the Flight 93 story, it is essential that we also understand and remember the losses and the valiant sacrifices made at the other 9/11 attack sites. Take a trip to Indiana to see this exhibit - especially take the young people in your life to see this exhibit - and honor those whose lives were lost in New York City and those who survive but are forever changed.

The exhibit is open Monday through Friday during business hours until March 5 at The Atrium, 665 Philadelphia Street, Indiana, PA. There is no admission charge.

Wanted: Friends to serve as Plaza Greeters

Friends are again needed to serve as Plaza Greeters during the busy summer and fall weekends at Flight 93 National Memorial. This year, Greeters will work two to four hour shifts at the outdoor exhibit area near the Visitor Shelter on the plaza, welcoming visitors to the memorial and providing basic orientation, replenishing the supply of brochures and adding a human touch to what is often an emotional experience for visitors.

Training for both *returning and new* Plaza Greeters will be conducted by Ranger Adam Shaffer on a date to be announced. Ranger Shaffer's goal is to begin staffing the Plaza with Greeters on Memorial Day weekend in May and continue the program through the fall foliage season in October. Volunteers should be willing to schedule at least eight shifts over the course of the season. If you are interested in welcoming visitors to the national memorial as a Plaza Greeter, contact Ranger Adam Shaffer at 814-893-6322 Ext. 93 **by April 30** to be included in the spring training.



Plaza Greeters Mary Jane Snyder (in white, to right of Ranger Franz) and Jeff Croyle (in blue shirt and cap, back toward camera) welcome visitors during a busy summer weekend in 2012.

“Learning Center Without Walls” programs now on web

If you missed the September 2012 *Learning Center Without Walls* programming at Flight 93 National Memorial, you can now view all four of these fascinating, hour-long programs at your leisure on the main page of the National Park Service website: www.nps.gov/flni. In addition to sponsoring this educational programming at the future Learning Center site, the Friends had each program professionally recorded for the purpose of sharing with virtual park visitors. Superintendent Jeff Reinbold, who moderated the panel discussions, said, “We are pleased to be able to introduce visitors to the richness of the Flight 93 story through these programs, and are grateful to the Friends for making this important work possible.”

You may choose to watch the *Learning Center Without Walls* program entitled “Dispatches from Shanksville: Journalists Remember Flight 93” which features both young and veteran journalists from print, radio and television recounting their experience and their thoughts concerning covering the Flight 93 story. Members of the FBI reunited at the national memorial to discuss the Flight 93 investigation in a fascinating program called “The Criminal Investigation”. Employees of the U.S. Capitol share

their compelling September 11 experiences in a program appropriately named “A Grateful Nation: Stories from the U.S. Capitol”; this program also includes a discussion of the evidence that supports the U.S. Capitol as the target of the terrorists who hijacked Flight 93. In the fourth program, “9/11 and the Next Generation”, a Flight 93 family member and art therapist, along with two educators discuss how adults can support children in the aftermath of a traumatic experience, such as September 11, 2001, and what has been gleaned from the first study of children’s artwork and words left in tribute to the passengers and crew of Flight 93.

These programs provide an opportunity for virtual park visitors to gain a deeper understanding of the Flight 93 story. They are representative of the type of programming which the National Park Service and the Friends of Flight 93 hope to offer in the future Learning Center which will be completed in the fall of 2014. But why wait to learn more about these unique aspects of the Flight 93 story when you can visit the national memorial’s *Learning Center Without Walls* on the web?

Friends gather for Annual Meeting



Above: Friends Board member and Flight 93 family member Patrick White (left) shares the 2012 Annual Report with his guest, family member Ken Nacke (right).

The Friends of Flight 93 National Memorial met at the National Park Service office in Somerset on Saturday, November 3 for their Annual Meeting. President Jerry Spangler welcomed the Friends and distributed the Annual Report, then Flight 93 Superintendent Jeff Reinbold shared new illustrations of the Flight 93 Visitor Center and Learning Center which are in the design stage.

These Friends were elected to three-year terms on the Board of Directors: Ginny Barnett, Nicole Eickhoff, Deborah Borza, and Mary Jane Snyder. Barnett previously served on the Friends Board, as did re-elected Board members Borza and Snyder. Nicole Eickhoff of Washington, D.C. joins the Board as one of the newest members of the Friends.

The Annual Report, as well as all issues of *Field Notes*, the quarterly newsletter of the Friends of Flight 93, is available at the park's website: www.nps.gov/flni. Click on the "Support Your Park" tab, followed by the "Friends of Flight 93" and "Resources" to access these documents, as well as Friends membership information.

Right: Friends were treated to an advance look at design plans for the Flight 93 Visitor Center and Learning Center by Superintendent Jeff Reinbold (at podium) at the Annual Meeting.



Flight 93 National Memorial By the Numbers

- 317,927:** The number of visitors to Flight 93 National Memorial in 2012
- 1,250:** The number of group vans and motorcoaches that visited Flight 93 National Memorial in 2012
- 15,084:** The number of calls to the Flight 93 National Memorial cell phone tour in 2012 (try it yourself: call 814-619-2065)
- 1,948 ¼:** The number of hours that Friends volunteered for the organization and the memorial in fiscal year 2012; these volunteer hours are valued at more than \$40,000 by the Friends and the National Park Service

Friends Calendar

- February 9** Flight 93 Advisory Commission Meeting, 10 am, NPS Office, Somerset, PA
- March 20** First day of Spring
- April 1** Summer park hours begin; park open 9 am to 7 pm daily; last entry 6:30 pm
- April 6** Friends-sponsored motor coach trip to Ground Zero, NYC
- April 19** Plant a Tree at Flight 93, 9 am to 2 pm
- April 20** Plant a Tree at Flight 93, 9 am to 2 pm and Junior Ranger Day
- April 20-27** National Parks Week
- April 26** Plant a Tree at Flight 93, 9 am to 2 pm
- April 27** Plant a Tree at Flight 93, 9 am to 2 pm